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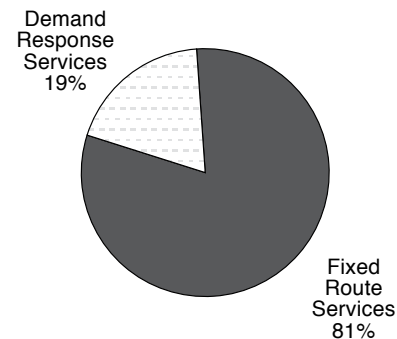


System Snapshot

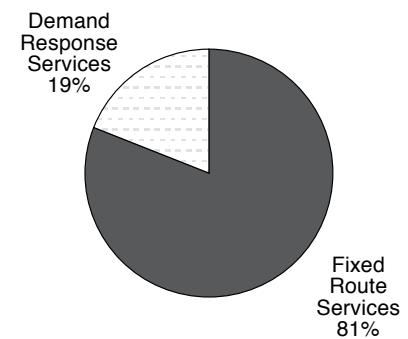


- Operating Name: Pierce Transit
- Service Area: Central and northern Pierce County, including the Gig Harbor and Key Peninsulas
- Congressional Districts: 6, 8, and 9
- Legislative Districts: 2, 25-29, and 31
- Type of Government: Public Transportation Benefit Area
- Governing Body: Nine-member board of directors comprised of two Pierce County councilmembers, the Pierce County executive or designee, three Tacoma councilmembers, one Lakewood councilmember, one elected official representing the cities of Puyallup and University Place, and one elected official representing the cities of Bonney Lake, Buckley, Dupont, Edgewood, Fife, Fircrest, Gig Harbor, Milton, Orting, Ruston, Steilacoom, and Sumner.
- Tax Authorized: 0.6 percent sales and use tax—0.3 percent approved in November 1979 and an additional 0.3 percent approved in March 2002.

Total Vehicle Hours in 2005



Total Vehicle Hours in 2011



- Types of Service: 44 local fixed routes, three locally funded express routes, five express routes operated under contract with Sound Transit, vanpool service, one general public dial-a-ride service, and complementary SHUTTLE Specialized Transportation Service (Paratransit) for persons with disabilities who cannot use fixed route services.
- Days of Service: Weekdays, generally between 5:00 a.m. and midnight; Saturdays, generally between 6:00 a.m. and midnight; and Sundays between 7:00 a.m. and midnight.
- Base Fare: \$1.25 per boarding for fixed route and \$.50 per boarding for SHUTTLE Specialized Transportation Service (Paratransit).

Current Operations

Pierce Transit provides a variety of fixed routed services:

- Three express commuter routes (Purdy/Tacoma, Puyallup/Tacoma, and Tacoma/Olympia).
- Two suburban commuter routes between Pierce County and King County destinations as a contractor to Sound Transit (Pierce County/Sea-Tac Airport, Pierce County/Auburn).
- Two suburban intercity routes between Pierce County and King County destinations as a contractor to Sound Transit (Pierce County/Seattle, Pierce County/University of Washington).
- One suburban commuter route between Bonney Lake/Sumner and downtown Tacoma as a contractor to Sound Transit.
- 27 Tacoma core city local routes.
- Eight suburban local routes (Tacoma urbanized area).
- Five suburban intercity routes (Lakewood/Tacoma, Tacoma/Sumner, Purdy/Tacoma, Lakewood/Parkland, and Federal Way/Graham).
- Two rural routes (Bonney Lake/Buckley and Bonney Lake/Prairie Ridge).



- Two deviated fixed route service (Key Peninsula and Northeast Tacoma).
- One general public dial-a-ride service (Mid-County).

Pierce Transit operates 33 local and three contracted intercity routes seven days a week.

Pierce Transit also provides SHUTTLE Specialized Transportation Service (Paratransit) for individuals living near the fixed route system who are unable to use the fixed route system. Pierce Transit contracts with a private operator for SHUTTLE Specialized Transportation Service (Paratransit).

Pierce Transit also provides vanpool, rideshare, and employer Commute Trip Reduction assistance.

Revenue Service Vehicles

Fixed Route – 168 total, all equipped with wheelchair lifts, model years ranging from 1990 to 2004.

Paratransit – 103 total, all ADA accessible, model years ranging from 1995 to 2004.

Vanpool – 270 total, one equipped with a wheelchair lift, model years ranging from 1992 to 2003.

Facilities

Pierce Transit's Central Base Facility, including administration, operations, and maintenance functions, is located on a 20-acre site in Lakewood. Pierce Transit also has a layover facility at 17th and Broadway in downtown Tacoma, and a base for its contracted SHUTTLE services (Paratransit).

Pierce Transit operates through seven transit centers—Lakewood Mall, 72nd Street, Tacoma Community College, Tacoma Mall, Parkland, Tacoma Dome, and South Hill Mall.

Pierce Transit utilizes 21 park and ride lots; three of these are owned and ten are maintained by Pierce Transit. Major park and ride facilities (more than 150 spaces) operated by Pierce Transit include: Tacoma Dome Station, SR 512 (Lakewood), South Hill, Bonney Lake South, Kimball Drive in Gig Harbor, Narrows, and North Purdy. In addition, there are 481 bus shelters located along fixed routes.



Intermodal Connections

Pierce Transit supports intermodal coordination through adopted policies that emphasize access between modes to encourage the use of alternatives to single occupant vehicles. Examples of these policies are:

- The Tacoma Dome Station serving as a regional express bus, local bus, and rideshare facility, and the passenger terminal for Greyhound—also serves the Sounder Commuter Rail and Link Light Rail;
- Coordinated schedules with King County Metro Transit in Federal Way and Intercity Transit in Olympia;
- Joint-use passenger terminal at Point Defiance;
- Bicycle transport racks and storage facilities; and
- Collaborative effort with the city of Tacoma on the Tacoma Dome Station project and the Tacoma Dome Area Master Plan.

Pierce Transit continues to work closely with local jurisdictions to ensure proper pedestrian access to new developments becomes a condition of environmental review for issuing land use permits and building permits.

Pierce Transit connects with: Sound Transit at Sounder stations and regional express bus stops throughout Pierce County; Intercity Transit at several Pierce and Thurston County locations; King County Metro Transit at several locations in King County; Kitsap Transit at the Purdy Park-and-Ride Lot; Pierce County Ferry to Anderson and Ketron Islands at Steilacoom; Washington State Ferries at Point Defiance; Amtrak in downtown Tacoma; and Greyhound at the Tacoma Dome Station.

2005 Achievements

- Took delivery of 15 fixed route buses, 15 SHUTTLE (Paratransit) vans, ten Bus Plus vehicles, and 54 vanpool vans.
- Began Route 3, a new trunk route service linking Lakewood with the Tacoma Mall and downtown Tacoma. Weekday service operates every 15 minutes with 30-minute night and weekend service.
- Began Bus Plus service in Northeast Tacoma in February 2005.
- Continued planning for additional Bus Plus services in emerging suburban neighborhoods throughout Pierce County.
- Completed construction and occupied Building 5, a new training facility with conference rooms and administrative offices that have allowed Pierce Transit to consolidate several work groups.
- Continued work to replace Pierce Transit's obsolete and outmoded radio system.
- Continued planning to upgrade passenger facilities at the Parkland, Tacoma Mall, and Tacoma Community College Transit Centers.



- Conducted marketing programs that promote Pierce Transit as an alternative to auto travel, especially during periods of high fuel prices.
- Continued and expanded a growing number of cooperative projects involving local communities, Pierce County, King County Metro, Sound Transit, and WSDOT. This includes neighborhood development and planning efforts, regional fare coordination, Sounder feeder transit services, express bus service coordination, and high occupancy vehicle access projects.
- Began operation of a public service Compressed Natural Gas (CNG) fueling station from a secure area of the Central Base Facility.
- Continued planning for the construction of Phase 1 of the Peninsula Park-and-Ride Lot, with opening planned for 2008. Worked to identify funding sources for Phase 2.

2006 Objectives

- Address running time issues caused by increasing traffic congestion.
- Take delivery of 15 expansion buses, ten replacement SHUTTLE (Paratransit) vans, and 44 vanpool vans.
- Continue efforts to replace Pierce Transit's obsolete and outmoded radio system.
- Continue planning for capacity improvements to Pierce Transit's administrative, maintenance, and storage facilities in order to accommodate anticipated system growth.
- Continue planning for additional Bus Plus services in emerging suburban neighborhoods throughout Pierce County.
- Continue planning to upgrade passenger facilities at the Parkland, Tacoma Mall, and Tacoma Community College Transit Centers.
- Conduct marketing programs that promote Pierce Transit as an alternative to auto travel, especially during periods of high fuel prices.



- Continue and expand cooperative projects involving local communities including neighborhood development and planning efforts, regional fare coordination, Sounder feeder transit services, express bus service coordination, and high occupancy vehicle access projects.
- Begin construction of Phase 1 of the Peninsula Park-and-Ride Lot, with opening planned for 2008. Continue work to identify funding sources for Phase 2.

Long-range Plans (2007 through 2011)

- Establish a network of trunk routes in urban areas.
- Expand Pierce Transit's network of express routes.
- Emphasize innovative non-traditional services in low-density emerging suburban neighborhoods.
- Emphasize vanpool services as a cost-effective commute option.
- Use technology to improve service quality.
- Expand capital facilities to support increasing customer needs.
- Work with county and city governments to foster transit-oriented development patterns.
- Implement Regional Fare Coordination/Smart Card.
- Provide improved passenger amenities.



Pierce Transit

	2003	2004	2005	% Change	2006	2007	2008	2011
Annual Operating Information								
Service Area Population	679,815	702,060	705,018	0.42%	N.A.	N.A.	N.A.	N.A.
Fixed Route Services								
Revenue Vehicle Hours	651,821	662,245	669,186	1.05%	675,934	702,187	726,367	754,906
Total Vehicle Hours	725,785	739,973	758,986	2.57%	766,640	796,416	823,840	856,209
Revenue Vehicle Miles	9,768,092	9,957,192	10,465,364	5.10%	10,587,639	10,964,605	11,268,852	11,629,101
Total Vehicle Miles	11,933,489	12,126,398	12,520,711	3.25%	12,667,000	13,118,000	13,482,000	13,913,000
Passenger Trips	13,265,301	13,992,713	14,258,080	1.90%	14,489,000	14,843,000	15,439,000	16,532,000
Diesel Fuel Consumed (gallons)	708,000	548,547	511,708	-6.72%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	5,846	10,486	30,879	194.48%	N.A.	N.A.	N.A.	N.A.
CNG Fuel Consumed (Therms)	2,141,304	3,307,395	3,434,041	3.83%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	46	27	28	3.70%	N.A.	N.A.	N.A.	N.A.
Collisions	8	7	4	-42.86%	N.A.	N.A.	N.A.	N.A.
Employees FTEs	753.5	772.0	549.7	-28.80%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$54,658,105	\$59,821,695	\$66,649,987	11.41%	\$69,593,502	\$75,325,711	\$83,379,828	\$97,749,482
Farebox Revenues	\$7,207,565	\$7,358,403	\$7,215,241	-1.95%	\$9,150,000	\$9,370,000	\$9,760,000	\$12,570,000
Demand Response Services								
Revenue Vehicle Hours	163,804	168,196	160,352	-4.66%	153,693	157,641	161,948	175,731
Total Vehicle Hours	181,480	175,901	186,147	5.82%	178,417	183,000	188,000	204,000
Revenue Vehicle Miles	2,501,501	2,436,197	2,463,722	1.13%	2,361,413	2,422,070	2,488,247	2,700,013
Total Vehicle Miles	2,984,989	2,778,330	2,878,673	3.61%	2,759,132	2,830,006	2,907,329	3,154,761
Passenger Trips	481,176	476,712	415,621	-12.82%	442,411	454,000	466,000	507,000
Gasoline Fuel Consumed (gallons)	347,119	349,200	107,884	-69.11%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	15	13	20	53.85%	N.A.	N.A.	N.A.	N.A.
Collisions	0	1	1	0.00%	N.A.	N.A.	N.A.	N.A.
Employees FTEs	152.6	170.0	51.8	-69.53%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$11,164,370	\$12,746,753	\$12,328,130	-3.28%	\$16,196,212	\$17,308,298	\$19,027,247	\$23,289,751
Farebox Revenues	\$262,558	\$348,235	\$238,559	-31.49%	\$317,420	\$325,735	\$334,345	\$436,513

	2003	2004	2005	% Change	2006	2007	2008	2011
Vanpooling Services								
Revenue Vehicle Miles	3,418,353	3,732,861	3,868,419	3.63%	4,087,463	4,255,372	4,354,334	4,750,183
Total Vehicle Miles	3,472,747	3,782,025	3,908,989	3.36%	4,130,330	4,300,000	4,400,000	4,800,000
Passenger Trips	636,750	690,500	734,430	6.36%	759,000	785,000	811,000	890,000
Vanpool Fleet Size	269	284	293	3.17%	N.A.	N.A.	N.A.	N.A.
Vans in Operation	260	246	261	6.10%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	268,037	285,187	292,243	2.47%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	1	2	0	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	0	1	0	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	25.0	23.0	19.9	-13.48%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$2,562,112	\$2,919,760	\$2,974,805	1.89%	\$3,237,547	\$3,468,713	\$3,649,835	\$4,310,397
Vanpooling Revenue	\$1,467,675	\$1,661,814	\$1,642,478	-1.16%	\$2,072,561	\$2,220,545	\$2,336,493	\$2,759,361



Pierce Transit

	2003	2004	2005	% Change	2006	2007	2008	2011
Annual Revenues								
Sales Tax	\$58,189,718	\$61,770,952	\$69,126,119	11.91%	\$72,177,642	\$76,147,412	\$80,335,520	\$92,998,406
Farebox Revenues	\$7,470,123	\$7,706,638	\$7,453,800	-3.28%	\$9,467,420	\$9,695,735	\$10,094,345	\$13,006,513
Vanpooling Revenue	\$1,467,675	\$1,661,814	\$1,642,478	-1.16%	\$2,072,561	\$2,220,545	\$2,336,493	\$2,759,361
Federal Section 5307 Operating	\$2,209,995	\$0	\$2,291,627	N.A.	\$0	\$0	\$0	\$0
Federal Section 5307 Preventive	\$7,064,823	\$2,675,000	\$2,675,000	0.00%	\$2,675,000	\$2,675,000	\$2,675,000	\$2,675,000
FTA JARC Program	\$0	\$550,000	\$378,832	-31.12%	\$0	\$0	\$0	\$0
State Special Needs Grants	\$0	\$292,706	\$1,957,162	568.64%	\$2,293,109	\$0	\$0	\$0
Other State Operating Grants	\$79,912	\$84,510	\$29,127	-65.53%	\$126,261	\$105,000	\$100,000	\$80,000
Sound Transit Operating	\$12,977,977	\$13,495,528	\$15,376,345	13.94%	\$16,445,550	\$18,700,916	\$19,986,313	\$22,680,409
Other	\$1,762,900	\$3,503,392	\$0	N.A.	\$2,198,249	\$2,819,755	\$3,219,285	\$3,097,110
Total	\$91,223,123	\$91,740,540	\$100,930,490	10.02%	\$107,455,792	\$112,364,363	\$118,746,956	\$137,296,800
Annual Operating Expenses								
Annual Operating Expenses	\$68,384,587	\$75,488,208	\$81,952,922	8.56%	\$89,027,261	\$96,102,722	\$106,056,910	\$125,349,630
Other	\$170,881	\$234,989	\$242,246	3.09%	\$0	\$0	\$0	\$0
Total	\$68,555,468	\$75,723,197	\$82,195,168	8.55%	\$89,027,261	\$96,102,722	\$106,056,910	\$125,349,630
Debt Service								
Interest	\$142,788	\$130,548	\$118,000	-9.61%	\$243,398	\$243,398	\$247,398	\$239,398
Principal	\$355,000	\$365,000	\$365,000	0.00%	\$1,365,000	\$1,365,000	\$1,365,000	\$1,365,000
Total	\$497,788	\$495,548	\$483,000	-2.53%	\$1,608,398	\$1,608,398	\$1,612,398	\$1,604,398
Annual Capital Purchase Obligations								
Federal Section 5309 Capital Grants	\$96,540	\$2,951,036	\$3,330,356		\$1,942,653	\$2,000,000	\$1,000,000	\$1,000,000
FTA JARC Program	\$650,000	\$550,000	\$70,000		\$0	\$0	\$0	\$0
CM/AQ and Other Federal Grants	\$326,000	\$879,574	\$0		\$2,104,797	\$572,600	\$4,003,170	\$0
State Special Needs Grants	\$0	\$2,115,638	\$679,005		\$0	\$0	\$0	\$0
Federal Section 5307 Capital Grants	\$12,407,979	\$7,060,452	\$13,170,987		\$7,686,285	\$3,062,677	\$4,350,471	\$4,846,562
State Vanpool Grants	\$0	\$0	\$50,577		\$0	\$0	\$0	\$0
Other State Capital Grants	\$0	\$0	\$844,800		\$0	\$0	\$0	\$0
Local Funds	\$0	\$0	\$463,880		\$0	\$0	\$0	\$0
Bonds Proceeds	\$0	\$0	\$0		\$10,000,000	\$0	\$0	\$0
Other	\$3,418,611	\$0	\$0		\$4,067,317	\$658,633	\$128,222	\$597,186
General Fund	\$0	\$0	\$3,592,107		\$29,202,755	\$29,176,241	\$7,116,437	\$22,189,157
Total	\$16,899,130	\$13,556,700	\$22,201,712	63.77%	\$55,003,807	\$35,470,151	\$16,598,300	\$28,632,905
Ending Balances, December 31								
Unrestricted Cash and Investments	\$27,240,068	\$27,800,262	\$32,621,506	17.34%	\$38,247,237	\$40,105,549	\$37,775,760	\$21,523,472
Capital Reserve Funds	\$24,454,963	\$34,463,716	\$46,501,165	34.93%	\$23,950,295	\$4,274,054	\$7,157,617	\$5,637,426
Insurance Fund	\$5,724,450	\$6,503,290	\$5,585,483	-14.11%	\$4,000,000	\$4,000,000	\$4,000,000	\$4,000,000
Total	\$57,419,481	\$68,767,268	\$84,708,154	23.18%	\$66,197,532	\$48,379,603	\$48,933,377	\$31,160,898

Performance Measures for 2005 Operations

	Fixed Route Services		Demand Response Services	
	Pierce Transit	Urbanized Averages	Pierce Transit	Urbanized Averages
Fares/Operating Cost	10.83%	16.54%	1.94%	2.16%
Operating Cost/Passenger Trip	\$4.67	\$4.74	\$29.66	\$26.35
Operating Cost/Revenue Vehicle Mile	\$6.37	\$6.57	\$5.0	\$4.75
Operating Cost/Revenue Vehicle Hour	\$99.60	\$98.75	\$76.88	\$67.0
Operating Cost/Total Vehicle Hour	\$87.81	\$86.0	\$66.23	\$59.76
Revenue Vehicle Hours/Total Vehicle Hour	88.17%	88.28%	86.14%	89.21%
Revenue Vehicle Hours/FTE	1,217	1,015	3,096	1,539
Revenue Vehicle Miles/Revenue Vehicle Hour	15.64	15.15	15.36	14.49
Passenger Trips/Revenue Vehicle Hour	21.3	21.3	2.6	2.6
Passenger Trips/Revenue Vehicle Mile	1.36	1.44	0.17	0.18



